

Bemis Farms 2011 NAEYC Family Survey Results

1. I have a good relationship with my child's teacher and other staff.
95% answered YES
3% answered NO
2% answered Don't Know

2. The teacher takes good care of my child, helps my child learn to get along with others, and is a good teacher.
97% answered YES
3% answered NO

3. The teacher often shares information about things happening in the program and wants to know about things my child is doing at home.
85% answered YES
7% answered NO
5% answered Don't Know
3% left the answer blank

Each classroom posts information on the dry erase boards, and has paperwork/info to take home in each child's take-home folder. We also send out a Parent Questionnaire at Orientation and Meet & Greet.

4. I talk with a teacher about my child at least once a week (or every day if my child is a baby.)
87% answered YES
10% answered NO
3% answered Don't Know

All of our teachers and assistant teachers greet and speak with parents at both drop-off and pickup times.

5. I have received information at enrollment and/or throughout the year about the program and my child's classroom, including information about:
 - a. Program mission and philosophy
100% answered YES
 - b. Rules and expectations
100% answered YES
 - c. Procedures for drop-off and pickup and handling emergencies
100% answered YES

6. I receive this information in a language I understand.
95% answered YES
5% answered NA

7. The teacher asks about things that are important to our family and uses this information to help my child grow and learn.
87% answered YES

8% answered NO

5% answered Don't Know

The Daily Routine Form and the Parent Questionnaire are filled out by parents at both Orientation and Meet & Greets. The teachers take the information and will work with the families to accommodate the specific needs.

8. *For families who speak a language other than English at home:* The teacher and I discuss the language used to teach my child.

3% answered YES

95% answered NA

2% left the answer blank

9. I am invited to take part in classroom activities and events.

97% answered YES

3% answered NO

Sign up sheets are posted for all events (VIP day, Field Trips, Thanksgiving Feast, Holiday Party, Fall Festival, etc.) Information is posted in each classroom, by the front desk, and also included in the newsletters.

10. When I disagree with how a teacher works with my child, I feel comfortable letting the teacher know and working together to find a solution that works for both of us.

82% answered YES

3% answered NO

5% answered Don't Know

10% left the answer blank

Bemis Farms has an Open Door policy, and allows parents to meet with teachers whenever needed. We also have parent/teacher conferences twice every year.

11. I am comfortable with what my child is learning and how my child's progress is measured. I have the opportunity to discuss what is learned and how it is measured.

87% answered YES

3% answered Don't Know

10% left the answer blank

All parents are provided access to Preschool First online assessment, and conferences are scheduled twice each year.

12. I know how the program makes sure that information about my child and his or her progress is kept confidential.

58% answered YES

10% answered NO

25% answered Don't Know

7% left the answer blank

Student files are locked in management's office, parents are provided passwords for Preschool First online assessment, and the staff is trained on the NAEYC Code of Ethics.

13. I receive written reports about my child at least twice a year.

65% answered YES

7% answered NO

20% answered Don't Know

8% left the answer blank

Conferences are scheduled twice each year for our children up through Pre-K. At conferences, parents are provided printouts of the Preschool First assessments.

14. I am told about my child's progress in language I understand and in ways that are respectful to me and my family

88% answered YES

2% answered Don't Know

10% left the answer blank

15. The teacher and program work with me to meet my child's individual or special needs and help me get other resources within the community when needed.

58% answered YES

2% answered Don't Know

32% answered NA

8% left the answer blank

We work together with our families to get referrals and resources – website printouts & links, emails, phone numbers and other information about agencies and companies that can assist our families when needed.

16. The program helps me get to know other families in the program and encourages us to support each other.

60% answered YES

13% answered NO

20% answered Don't Know

7% left the answer blank

We schedule family events every quarter – Parent Trainings, Mother's Day Outings, Summer Carnival, Family Fun Night, Fall Festival, and the Holiday Party.

17. I am always welcome at the program and am invited to participate by helping to plan events, being involved in decisions about the program, and taking on leadership roles.

78% answered YES

2% answered NO

13% answered Don't Know

7% left the answer blank

Bemis Farms has an Open Door policy. We also schedule Parental Involvement meetings every quarter. These meetings are open to all parents. At these meetings we plan events and fundraisers, and allow parents to give feedback and suggestions. Each group has a parent representative that attends each meeting.

18. I am provided a translator when needed.

93% answered NA

7% left the answer blank

19. The program staff helps me learn about community events and resources that can help my child and family.

88% answered YES

2% answered NO

3% answered Don't Know

7% left the answer blank

We post community events and happenings on our Community bulletin boards by the front desk. We also include upcoming events and resources in our newsletter, and include web links for more information.

20. The program gives me information to help my child make a smooth transition to kindergarten or first grade.

28% answered YES

17% answered Don't Know

45% answered NA

10% left the answer blank

Our pre-kindergarten program does assessments and conferences with parents. We also provide transportation to Safety Town each summer, and have brought in Kindergarten principals to meet and read to the children.

21. When program evaluations are completed, I receive information about the findings.

73% answered YES

2% answered NO

18% answered Don't Know

7% left the answer blank

All findings and evaluations are included in the newsletters.

22. I generally feel respected by the program staff and that my contributions are valued.

90% answered YES

3% answered NO

7% left the answer blank

23. *For families with babies only:* The program supports breastfeeding by providing space, storing milk, instructing staff on handling procedures, etc.

23% answered YES

2% answered Don't Know

65% answered NA

10% left the answer blank

We have a private room and rocking chairs for our nursing mothers. We also have two refrigerators in our infant/toddler room to keep breast milk cold.

24. *For families with babies or children with special nutritional needs:* Staff work with me to meet my child's nutritional needs and document for me what my child eats each day.

18% answered YES

70% answered NA

12% left the answer blank

We prepare monthly menus, which are available both on our website and at the front desk. Our teachers note on the dry erase boards how much and what the children eat each day. Our infant/toddler room also includes this information on the Infant Feedback Forms. If a special dietary requirement is needed, we will work with the parents to accommodate each child.